



Local Voices

May 2026

Rio Tinto community survey results for the City of Karratha

Rio Tinto has been part of the Western Australian community for 60 years. Over this time, we've made a meaningful contribution to City of Karratha through local employment, education and training, and partnerships with government and community organisations.

Our Local Voices community perception survey program helps us better understand the needs and priorities of residents so we can support more vibrant and thriving communities.

Each year, confidential online surveys are conducted across the region by leading engagement science organisation Voconiq. These surveys are an important part of our commitment to listening to communities and continuously finding better ways to work together.

Here's a snapshot of the 2025 Local Voices survey results for City of Karratha communities, and how we're turning your insights into action.

What you value most



Community
commitment
and investment



Community
health, safety
and wellbeing



Environmental
protection and
management



Community
infrastructure,
housing and
amenities



Local
employment and
quality education

2025 Community survey results and insights

Here's a snapshot of the feedback we received from those living in the City of Karratha during our 2025 Local Voices community survey:

Areas you are most and least satisfied with:



Most satisfied with...

1. Standard of living and sense of belonging
2. Health and wellbeing and feeling safe
3. Support for regional economic prosperity

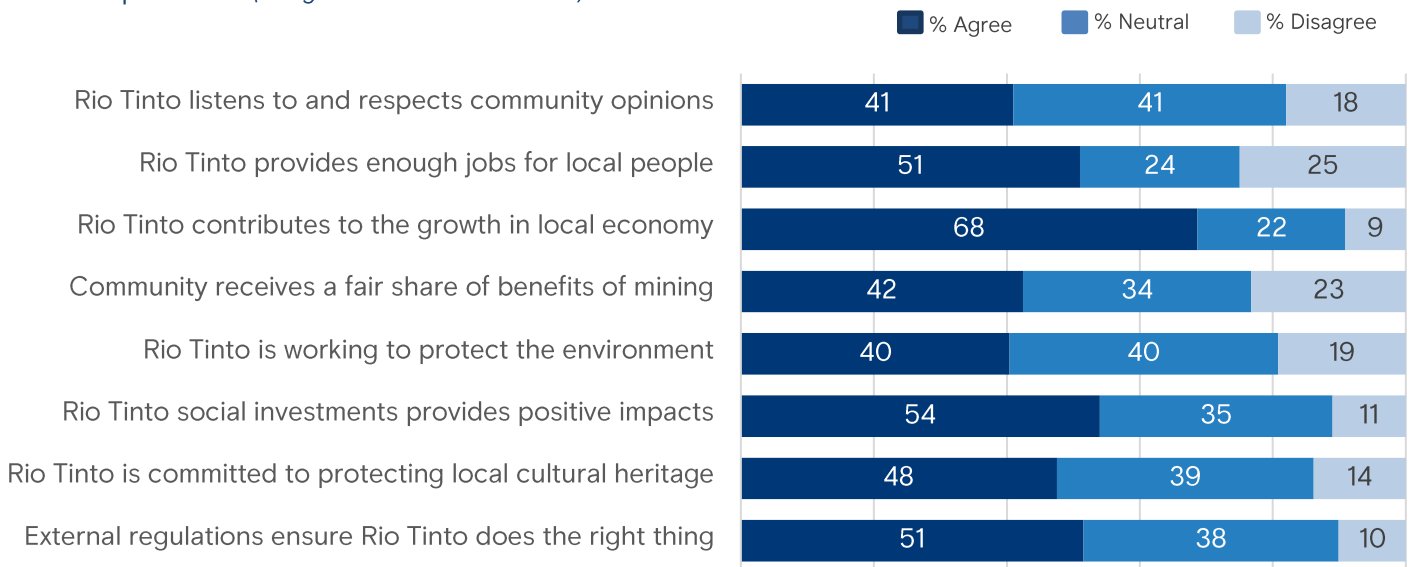


Least satisfied with...

1. Access to health and wellbeing services
2. Communications about our business and our future plans
3. Environmental impacts – particularly dust

What you told us about Rio Tinto in Karratha

Understanding what's important to you is important to us. Here's what you think about our current business practices (*% agreement with statement*):



Sharing more information about our impacts and operations

59%

of survey respondents told us they'd like more information on our current operations, impacts and plans for the future. In particular, you'd like more information on our coastal operations, our social investment initiatives, environmental impacts and support for local business.

Top 5 areas where you want us to prioritise investment:

1. Health and wellbeing programs
2. Community facilities and infrastructure
3. Education and training opportunities
4. Local economies
5. Protection of the environment

Top 5 issues and suggestions you had for us:

1. Enhance investment in community infrastructure and recreation facilities.
2. Partner with government to support better access to healthcare facilities and services.
3. Provide more employment opportunities and pathways for local people.
4. Support more affordable and adequate housing programs to help families remain in the region long term.
5. Support quality education and youth development pathways (e.g apprenticeships).

2025 Community survey insights

Why is this important to us?

Local communities are at the heart of everything we do. They're where we live, work, and call home. We know our success depends on building strong relationships with the people and places that support us. That's why we're committed to listening, learning, and working together to create lasting, positive change across the City of Karratha and surrounding communities.

Factors that influence your trust and acceptance of us

You told us the top factors are:



Our business following regulations and being held to account



Listening and responding to community feedback



Distributing a fair share of benefits and community satisfaction



Good environmental management



Protection of local cultural heritage



Providing positive economic impacts

Managing our local environment and minimising impacts

We are committed to embedding sustainability into everything we do. Our local teams are focused on minimising impacts while maximising opportunities to protect the environment.

Here's what you told us about our impacts and what areas you think we should prioritise investment in.

Top perceived environmental impacts across the City of Karratha

1. Increased dust
2. Decreased water quality
3. Local cultural heritage sites
4. Availability of water

Where do you think we should prioritise investment?

1. Coastal environments
2. Threatened flora and fauna species
3. National Parks partnerships
4. Regional conservation management

70%

think it is important for us to invest in initiatives to reduce climate impacts. **30%** are unaware of our investments to reduce these impacts.

Contacting us

52% of City of Karratha respondents said they know how to contact us, while 48% don't.

72% rated their experience when meeting with people from Rio Tinto as positive, 24% neutral, 4% negative.

Social media is the preferred channel for updates on our operations, followed by direct engagement with employees and email.

Karratha 2025 survey demographics:

704

Surveys completed

450+

Comments provided

23%

Employees/contractors

42%

Lived locally for 10+ years

11%

Business owners

12%

Indigenous respondents

Turning community insights into action

We're listening, learning and making changes

We are committed to turning survey insights into action! Here's some examples of where recent community feedback through local consultation, engagement or Local Voices surveys has stimulated action.

What you told us and what we're doing in Karratha...

You want us to support local business and enhance our investment in the regional economy – We're partnering with Gemco and QRRS to manufacture rail cars in Australia for the first time in 20 years, and for the first time ever in the Pilbara. 60 rail cars will be built in Karratha, harnessing new manufacturing capabilities, creating jobs, and boosting spend with local businesses.



You want more mental health support for young people – we are proud to be the major partner of the new BOUNCE Wellbeing service in Karratha, in partnership with Anglicare WA and Telethon. The program provides dedicated emotional wellbeing support and mental health programs for youth aged 8-13 years in Karratha.



You want more housing in Karratha – earlier this year we committed to investing \$100 million to support the Western Australian Government to build more than 500 homes for regional frontline government workers through the Government Regional Officer Housing (GROH) program. Many of these homes will be built in Karratha, Wickham and Roebourne.



You want more support for community groups – last year we provided 59 community groups across the City of Karratha with over \$285,000 in funding through our Community Giving Grants.



You want more opportunities for young people – We've expanded the range of scholarships available in partnership with North Regional TAFE beyond early education and care. Courses now include qualifications in community services, health and nursing and short skill sets supporting increased pathways to employment.



We're pleased to be supporting the The Remote Drone and Aviation Training Program at Karratha Senior High School, where 18 senior students and staff will achieve a Remote Pilot Licence (RePL) and Certificate III in Aviation (Remote Pilot), gaining practical skills, knowledge and qualifications for emerging drone-related careers.



You want us to enhance healthcare support – we support 'Reach Us', a Pilbara-based charity that supports cancer patients and their families to improve quality of life during treatment by providing free domestic and wellbeing support services with care and empathy.



You want us to continue supporting the arts and local events – The Cossack Art Awards give local and emerging artists the chance to exhibit their work in one of Australia's most significant regional art events. We are proud to have supported the awards since their inception, celebrating and elevating creative talents of local people.



You want Rio Tinto to contribute to skills development – The Jabaja Program in Roebourne and Karratha is a community-based program run by The Salvation Army, focused predominantly on teaching homemaking and cooking skills. The aim of the program is to support people in finding opportunities that help build stronger communities, while also creating potential career pathways.



You want us to support educational initiatives – In April 2026 we renewed our long term partnership with the Clontarf Foundation to support young Aboriginal and Torres Strait Islander men in Karratha stay engaged in school, build confidence, strengthen cultural identity and prepare for life beyond the classroom.



What we're doing with your feedback

We share these survey results and insights across our business to ensure we all have a clear understanding of the needs and priorities of the City of Karratha community.

Your feedback informs our planning, investment and decision-making and helps us prioritise where we need to make changes, increase support, reduce impacts, and build new partnerships to enhance benefits across the community.

Community feedback, gathered through Local Voices surveys and other engagement programs also helps shape our Social Impact Management Plans.

How local community groups benefit

As a thank you for completing the 2025 survey, participants could nominate a Karratha community group of their choice to receive a cash donation through the Local Voices Rewards program.

Nine not-for-profit community groups in Karratha shared \$2,100 as a result of community participation in our 2025 survey.

2025 survey results and our 2026 survey

To view the 2025 survey results, register to participate in the June 2026 survey or to seek more information go to

www.voconiqlocalvoices.com/riotinto/pilbara

Your feedback is always welcome

We welcome feedback from Karratha residents throughout the year. You can call in or contact our friendly Communities team at:

Rio Tinto HUB Karratha

8/ 20 Sharpe Ave

Karratha WA 6714

E: communityfeedback@riotinto.com

Community Hotline: 1800 992 777 (Option 4)