



# Local Voices

April 2026

## Pannawonica Community Survey Results

Rio Tinto has been part of the Western Australian community for 60 years. Over this time, we've made a meaningful contribution to Pannawonica through local employment, education and training, and partnerships with government and community organisations.

Our Local Voices community perception survey program helps us better understand the needs and priorities of residents, so we can support more vibrant and thriving communities.

Each year, confidential online surveys are conducted across the region by leading engagement science organisation Voconiq. These surveys are an important part of our commitment to listening to communities and continuously finding better ways to work together.

Here's a snapshot of the 2025 Local Voices survey results for Pannawonica, and how we're turning community insights into action.

### What you value most



Community  
commitment  
and investment



Community  
health, safety  
and wellbeing



Environmental  
sustainability



Community  
infrastructure  
and facilities



Local  
employment and  
quality education

# 2025 Pannawonica community survey results and insights

Here's a snapshot of the feedback we received from Pannawonica residents during our 2025 Local Voices community survey:

## Areas you are most and least satisfied with:



### Most satisfied with...

1. Feeling safe
2. Your health, wellbeing and standard of living
3. Rio Tinto supporting regional economic prosperity

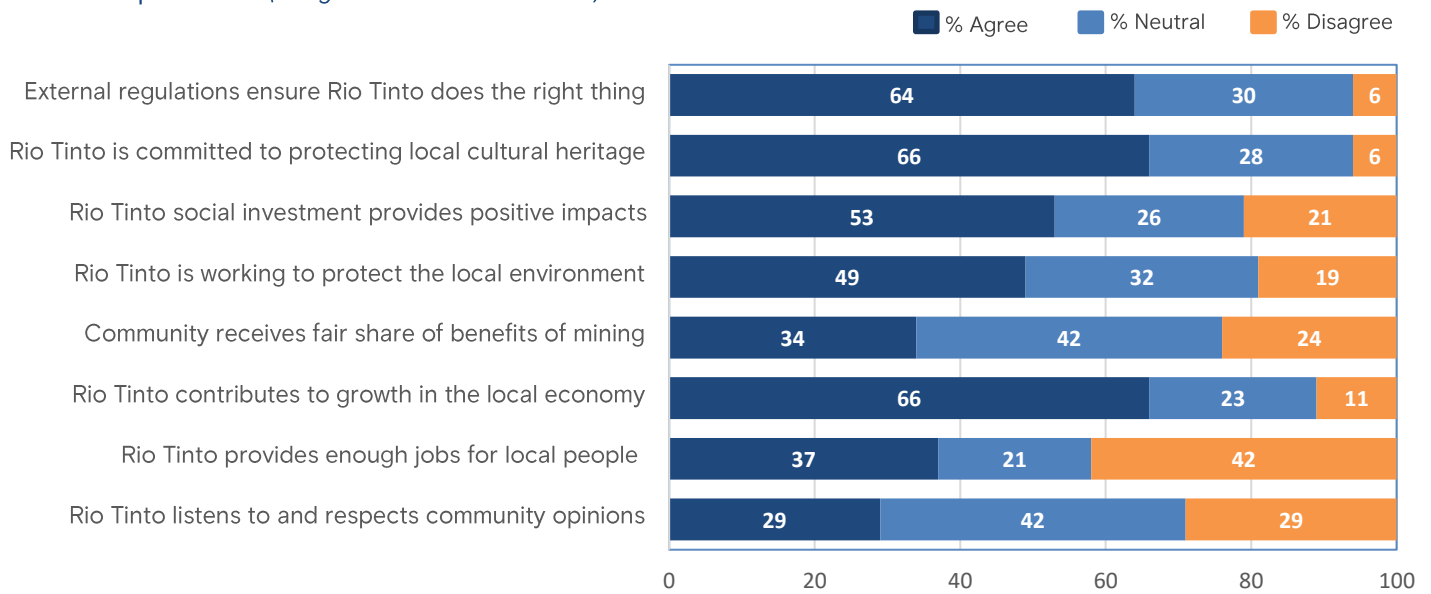


### Least satisfied with...

1. Provision of jobs for local people
2. Opportunities for local businesses
3. Cultural and recreational facilities in town

## What you think about Rio Tinto in Pannawonica...

Understanding what's important to you is important to us. Here's what you think about our current business practices (*% agreement with statement*):



## Sharing more information about our impacts and operations

**75%**

of survey respondents told us they'd like more information on our current operations, impacts and plans for the future. In particular, you'd like more information on our social investment initiatives, environmental impacts and benefits, economic contributions and support for local business.

### Top 5 areas where you want us to prioritise investment:

1. Community facilities and infrastructure
2. Education and training opportunities
3. Protection of the environment
4. Health and wellbeing programs
5. Indigenous partnerships

### Top 5 issues and suggestions you had for us:

1. Enhance investment in community infrastructure and recreation facilities.
2. Continue to support inclusive programs and events to strengthen community cohesion.
3. Increase support for families and residents to attract and retain families (partner employment, childcare hours extension etc).
4. Support quality education and youth development pathways (apprenticeships etc).
5. Partner to support improved health facilities, a permanent doctor and after hours support.

# 2025 Pannawonica community survey insights

## Why is this important to us?

Local communities are at the heart of everything we do. They're where we live, work, and call home. We know our success depends on building strong relationships with the people and places that support us. That's why we're committed to listening, learning, and working together to create lasting, positive change in Pannawonica.

## Factors that influence your trust and acceptance of us

You told us the top factors are:



Our business following regulations and being held to account



Listening and responding to community feedback



Distributing a fair share of benefits and community satisfaction



Good environmental management



Protection of local cultural heritage



Providing positive economic impacts

## Managing our local environment and minimising impacts

We are committed to embedding sustainability into everything we do. Our local teams are focused on minimising impacts while maximising opportunities to protect the environment.

Here's what you told us about our impacts and what areas you think we should prioritise investment in.

### Top perceived environmental impacts in Pannawonica

1. Availability of water
2. Decreased water quality
3. Local cultural heritage sites
4. Increased dust

### Where do you think we should prioritise investment?

1. Regional conservation management
2. Cultural heritage programs
3. Threatened flora and fauna species
4. National Parks partnerships

# 72%

think it is important for us to invest in initiatives to reduce climate impacts. **33%** are unaware of our investments to reduce these impacts.

## Contacting us

**72%** said they know how to contact us in Pannawonica, while 28% don't.

**82%** rated their experience when meeting with people from Rio Tinto as positive, 18% neutral, 0% negative.

**Social media** is the preferred channel for updates on our operations, followed by direct engagement with employees and email.

### Pannawonica 2025 survey demographics:

**53**

Surveys completed

**50+**

Comments provided

**70%**

Employees/contractors

**21%**

Lived locally for 10+ years

**4%**

Business owners

**7.5%**

Indigenous respondents

# Turning community insights into action

## We're listening, learning and making changes

We are committed to turning survey insights into action! Here's some examples of where recent community feedback through local consultation, engagement or Local Voices surveys has stimulated action.

### What you told us and what we're doing...



**You want more and expanded childcare services** – last year we completed the construction of a brand new state-of-the-art service in Pannawonica. One Tree Community Services now offers expanded services including long day care and Out of School Hours Care (OSHC), increasing child placements by 40% and significantly improving access to childcare to enable more parents and carers to pursue employment opportunities while their children are in care.



**You want more funding and support for community groups** – last year we provided 12 local community groups with over \$47,000 in funding through our Rio Tinto Community Giving Grants program.



**You want more opportunities and support for young people** – last year our Inspire Community Partnership with the Shire of Ashburton included support for the Youth Pilot program delivered by the Carey Right Track Foundation. The program aims to address the unique needs of young people and enhance their personal, social and educational development.



We also partnered with the Perth Wildcats and Perth Lynx basketball teams to bring professional sportspeople to town to coach and inspire the next generation of athletes living in Pannawonica.



**You want upgrades and new infrastructure for families** – together with the Shire of Ashburton we've invested \$2.8m into the development of the new Pannawonica Bike Park.

We've also committed to building a new playground and extending the Sports Club deck to increase usability of these spaces, encouraging connection, fun and healthy lifestyles.



**You want better access to health services** – access to health services is essential so we have invested in increased availability of GP services through the Pannawonica Medical Centre to provide 7 day a week coverage and support. We also fund the 'Doctors on Demand' telehealth service, available to all employees and their families.



We're also funding Earbus in partnership with Telethon to better understand how we can support hearing health for children in Pannawonica. Last year Earbus completed scoping visits, screening over 150 children at the school and childcare centre.



**You want us to continue our support for local events** – in response to feedback from the community and Pilbara pastoralists, we continued our long-standing support of the Robe River Rodeo during 2025, providing in-kind assistance to support the delivery of the successful 30th Robe River Rodeo.



**You want Rio Tinto to contribute to community initiatives** – in 2025 Robe Valley employees volunteered their time to revitalise the Pannawonica community garden and clean out a storage area at the school. We also encourage our employees to support school and local sporting groups through coaching and volunteer support.



**You want more support for quality education** – We have partnered with Pannawonica School to support the allied health program that provides dedicated hearing and speech development support directly to students, as well as the High Impact Teaching project through Australian Schools Plus, aimed at strengthening reading outcomes, building teacher capability improved student outcomes.

## What we're doing with your feedback

We share these survey results and insights across our business to ensure we all have a clear understanding of the needs and priorities of the Pannawonica community. Your feedback informs our planning, investment and decision-making.

Community feedback is highly valued and helps us prioritise where we need to make changes, increase support, reduce impacts, and build new partnerships to enhance benefits across the community.

Your feedback, gathered through Local Voices surveys and other engagement programs also helps shape our Social Impact Management Plans.

## How local community groups benefit

As a thank you for completing the 2025 survey, participants could nominate a Pannawonica community group of their choice to receive a cash donation through the Local Voices Rewards program.

Five not-for-profit community groups in Pannawonica shared more than \$800 as a result of community participation in our 2025 survey.

## 2025 survey results and our 2026 survey

To view the 2025 survey results, register to participate in the June 2026 survey or to seek more information go to [www.voconiqlocalvoices.com/riotinto/pilbara](http://www.voconiqlocalvoices.com/riotinto/pilbara)

## Your feedback is always welcome

We welcome feedback from Pannawonica residents throughout the year. You can call or email our friendly Communities team at:

E: [communityfeedback@riotinto.com](mailto:communityfeedback@riotinto.com)  
Community Hotline: 1800 992 777