



Local Voices

March 2026

Paraburdoo Community Survey Results

Rio Tinto has been part of the Western Australian community for 60 years. Over this time, we've made a meaningful contribution to Paraburdoo through local employment, education and training, and partnerships with government and community organisations.

Our Local Voices community perception survey program helps us better understand the needs and priorities of residents, so we can support more vibrant and thriving communities.

Each year, confidential online surveys are conducted across the region by leading engagement science organisation Voconiq. These surveys are an important part of our commitment to listening to communities and continuously finding better ways to work together.

Here's a snapshot of the 2025 Local Voices survey results for Paraburdoo, and how we're turning community insights into action.

What you value most



Investment in community initiatives



Feeling safe and community cohesion



Positive economic impacts



Well maintained infrastructure and housing



Local employment and quality education

2025 Paraburdoo community survey results and insights

Here's a snapshot of the feedback we received from Paraburdoo residents during our 2025 Local Voices community survey:

Areas you are most and least satisfied with:



Most satisfied with...

1. Feeling safe and standard of living
2. Cultural and recreational facilities
3. Future opportunities in the region



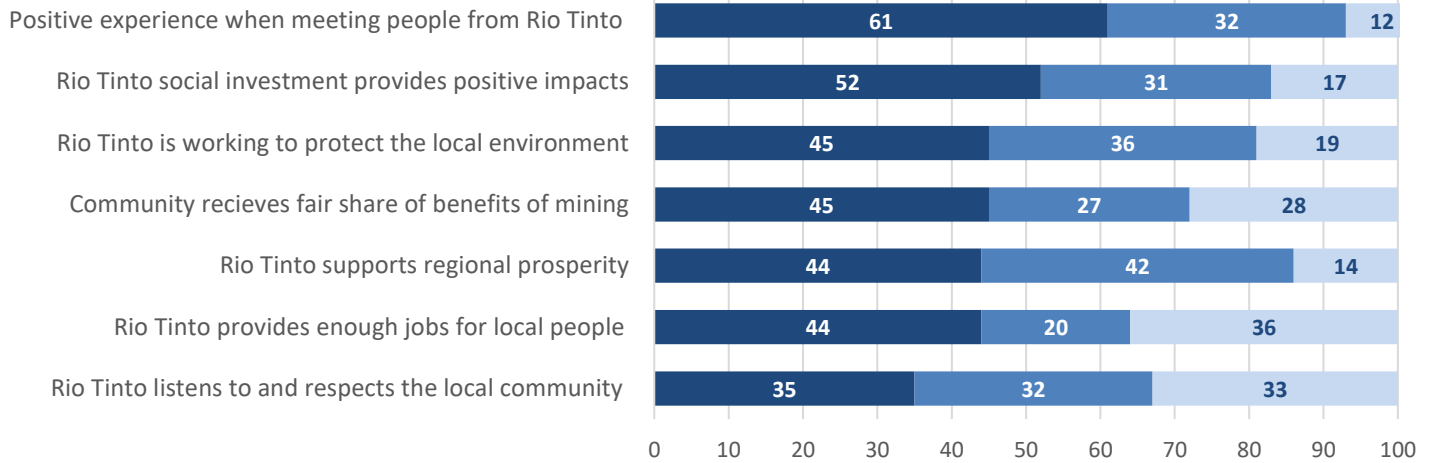
Least satisfied with...

1. Access to health and wellbeing services
2. Water quality and dust
3. Housing maintenance and availability

What you think about us...

Understanding what's important to you is important to us. Here's what you think about our current business practices (% agreement with statement):

■ % Agree ■ % Neutral ■ % Disagree



Sharing more information about our impacts and operations

66% of survey respondents told us they'd like more information on our current operations, impacts and plans for the future. In particular, you'd like more information on our social investment initiatives, environmental impacts and benefits, economic contributions and support for local business.

Top 5 areas where you want us to prioritise investment:

1. Community facilities and infrastructure
2. Education and training opportunities
3. Health and wellbeing initiatives
4. Sport and recreation
5. Local economies

Top 5 issues and suggestions you had for us:

1. Improve water quality and continue to invest in community infrastructure and upgrades.
2. Strengthen partnerships with government to expand health and medical services.
3. Improve housing maintenance and review housing policies and availability.
4. Increase the number of residential employee to strengthen community cohesion
5. Reform and improve workplace culture, with a focus on mental health and safety initiatives.

2025 Paraburdoo community survey insights

Why your feedback important to us

Local communities are at the heart of everything we do. They're where we live, work, and call home. We know our success depends on building strong relationships with the people and places that support us. That's why we're committed to listening, learning, and working together to create lasting, positive change in Paraburdoo.

Factors that influence your trust and acceptance of us

You told us the top factors are:



Listening and responding to community feedback



Distributing a fair share of benefits and community satisfaction



Protection of local cultural heritage



Good environmental management



Our business following regulations and being held to account



Providing positive economic impacts

Managing our local environment and minimising impacts

We are committed to embedding sustainability into everything we do. Our local teams are focused on minimising impacts while maximising opportunities to protect the environment.

Here's what you told us about our impacts and what areas you think we should prioritise investment in.

Top perceived environmental impacts in Paraburdoo

1. Dust
2. Water quality
3. Availability of water
4. Local cultural heritage sites
5. Visual amenity (light, vista)

Where you think we should prioritise investment?

1. Regional conservation management
2. Cultural heritage programs
3. Threatened flora and fauna species
4. National Parks partnerships

60%

think it is important for us to invest in initiatives to reduce climate impacts. **34%** are unaware of our investments to reduce these impacts.

Contacting us

60% said they know how to contact us in Paraburdoo, while 40% don't.

Social media is the preferred channel for updates on our operations, followed by direct engagement with employees and email.

Paraburdoo 2025 survey demographics:

97

Surveys completed

100+

Comments provided

60%

Employees/contractors

33%

Never worked for Rio Tinto

10%

Business owners

10%

Indigenous respondents

Turning community insights into action

We're listening, learning and making changes

We are committed to turning survey insights into action! Here's some examples of where community feedback through local consultation, engagement or Local Voices surveys has resulted in action.

What you told us and what we're doing...



You want better access to health and medical services – we've committed \$20 million to support the redevelopment of Paraburdoo Hospital in partnership with the State Government. Construction is expected to commence later this year.



We are funding Earbus in partnership with Telethon to improve hearing health for children. Last year, Earbus delivered more than 1,100 hearing screenings across Paraburdoo and Tom Price.



You want more residential roles – we're exploring ways to increase residential employment to strengthen community cohesion, keep families together, and support a thriving local community and school.



You want upgrades and new sporting infrastructure – together with the Shire of Ashburton, we've invested in a new bike park and pump track, which opened last year. We also partnered to fund lighting upgrades at Peter Sutherland Oval to increase usability.



You want more education and training opportunities for young people – we continue to partner with Tom Price Senior High School to deliver programs including CoRE Academy, Cadets, Drones and CME DigiTech which support students in understanding their career pathways.



You want better water quality – Paraburdoo's water is sourced from groundwater bores and treated to meet Australian Drinking Water Guidelines, ensuring it is safe to drink. To give employees more options, we have introduced a 5% discount on purchases with Water2Water. This remains a complex issue, and we are continuing to explore further solutions.



You want more funding and support for local community groups – last year, we provided more than \$93,000 in funding to 20 Paraburdoo groups through the Rio Tinto Community Giving Grants program.



You want better housing and housing policies – we have streamlined and improved our housing program and increased the Home Improvement Program (HIP) subsidy. Since last year, 37 capital-reimbursed HIPs have been completed. Housing utilisation remains high (currently over 95%), and we are progressing more than 160 intrasite housing requests, enabling families to upgrade or downgrade their homes.



You want us to decrease our impacts and enhance our protection of the environment – last year we delivered:

- 145 days of environmental surveys and research, focused on threatened fauna, flora and waterholes
- 35 days of targeted environmental weed control on site
- Six new dust monitors, including one near town and five near areas of heritage and environmental significance
- Improved waterhole monitoring devices
- Specialist bat monitoring infrastructure



Our Emergency Services and Response team also partnered with Yinhawangka Aboriginal Corporation Rangers to undertake our first cultural burn at Paraburdoo, safely removing vegetation around a culturally significant spring.

What we're doing with your feedback

We've shared these survey results and insights across our business to ensure a clear understanding of the needs and priorities of the Paraburdoo community. We will use this feedback to inform our planning, investment and decision-making.

Community feedback is highly valued and is helping us prioritise where we need to make changes, increase support, reduce impacts, and build new partnerships to enhance benefits across the community.

Your feedback, gathered through the Local Voices surveys and other engagement programs in Paraburdoo, is helping inform our Social Impact Management Plans.

How local community groups benefit

As a thank you for completing the 2025 survey, participants could nominate a Paraburdoo community group of their choice to receive a cash donation through the Local Voices Rewards program.

Six not-for-profit community groups in Paraburdoo shared more than \$1,000 as a result of community participation in our 2025 survey.

2025 survey results and our 2026 survey

To view the 2025 survey results, register to participate in the June 2026 survey or to seek more information go to www.voconiqlocalvoices.com/riotinto/pilbara

Your feedback is always welcome

You can call or email our friendly team at:

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