



# Local Voices

May 2026

## Wickham community survey results

Rio Tinto has been part of the Western Australian community for 60 years. Over this time, we've made a meaningful contribution to Wickham through local employment, education and training, and partnerships with government and community organisations.

Our Local Voices community perception survey program helps us better understand the needs and priorities of residents, so we can support more vibrant and thriving communities.

Each year, confidential online surveys are conducted across the region by leading engagement science organisation Voconiq. These surveys are an important part of our commitment to listening to communities and continuously finding better ways to work together.

Here's a snapshot of the 2025 Local Voices survey results for Wickham and surrounds, and how we're turning community insights into action.

### What you value most



Community  
commitment  
and investment



Community  
health, safety  
and wellbeing



Environmental  
sustainability



Community  
infrastructure  
and facilities



Local  
employment and  
quality education

# 2025 Wickham community survey results and insights

Here's a snapshot of the feedback we received from Wickham, Roebourne and Point Samson residents during our 2025 Local Voices community survey:

## Areas you are most and least satisfied with:



### Most satisfied with...

1. Sense of community belonging and feeling safe
2. Your health, wellbeing and standard of living
3. Our contributions to economic growth & prosperity

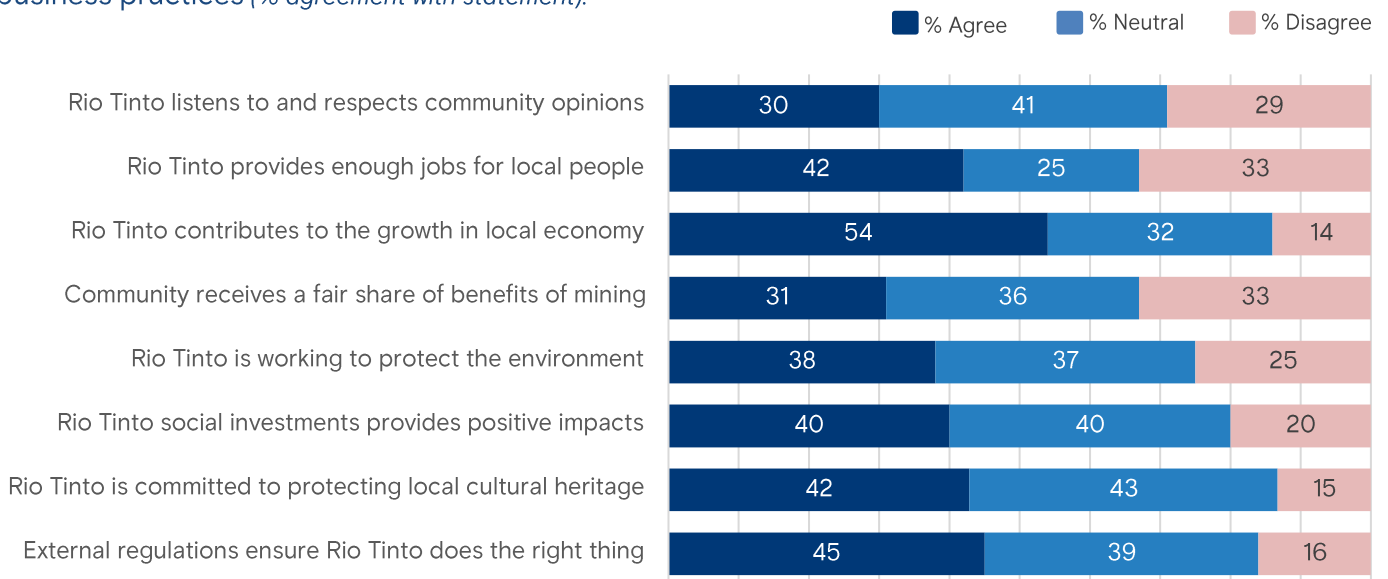


### Least satisfied with...

1. Access to health and wellbeing services
2. Services and facilities in the community
3. Dust and updates on our environmental performance

## What you think about Rio Tinto in Wickham...

Understanding what's important to you is important to us. Here's what you think about our current business practices (% agreement with statement):



## Sharing more information about our impacts and operations

**53%**

of survey respondents told us they'd like more information on our current operations, impacts and plans for the future. In particular, you'd like more information on our Cape Lambert operations, our social investment initiatives, environmental impacts and local employment opportunities.

## Top 5 areas where you want us to prioritise investment:

1. Community facilities and infrastructure
2. Health and wellbeing programs
3. Sport and recreational activities
4. Education and training opportunities
5. Local economies

## Top 5 issues and suggestions you had for us:

1. Increase community engagement activities and events to foster cohesion and pride.
2. Prioritise local community needs, be transparent and accountable.
3. Improve town liveability and enhance beautification and maintenance of community infrastructure and housing.
4. Prioritise employment opportunities for local people, including young people & partners.
5. Advocate for greater access to healthcare, mental health, childcare and social services.

# 2025 Wickham community survey insights

## Why is this important to us?

Local communities are at the heart of everything we do. They're where we live, work, and call home. We know our success depends on building strong relationships with the people and places that support us. That's why we're committed to listening, learning, and working together to create lasting, positive change in Wickham and surrounding communities.

## Factors that influence your trust and acceptance of us

You told us the top factors are:



Our business following regulations and being held to account



Listening and responding to community feedback



Distributing a fair share of benefits and community satisfaction



Good environmental management



Protection of local cultural heritage



Providing positive economic impacts

## Managing our local environment and minimising impacts

We are committed to embedding sustainability into everything we do. Our local teams are focused on minimising impacts while maximising opportunities to protect the environment.

Here's what you told us about our impacts and what areas you think we should prioritise investment in.

### Top perceived environmental impacts in Wickham

1. Increased dust
2. Decreased water quality
3. Increased noise
4. Local cultural heritage sites

### Where do you think we should prioritise investment?

1. Coastal environments
2. Threatened flora and fauna species
3. Regional conservation management
4. National Parks partnerships

# 57%

think it is important for us to invest in initiatives to reduce climate impacts. **38%** are unaware of our investments to reduce these impacts.

## Contacting us

**53%** said they know how to contact us in Wickham, while 47% don't.

**58%** rated their experience when meeting with people from Rio Tinto as positive, 35% neutral, 7% negative.

**Social media** is the preferred channel for updates on our operations, followed by direct engagement with employees and email.

### Wickham 2025 survey demographics:

**152**

Surveys completed

**200+**

Comments provided

**23%**

Employees/contractors

**42%**

Lived locally for 10+ years

**5%**

Business owners

**15%**

Indigenous respondents

# Turning community insights into action

## We're listening, learning and making changes

We are committed to turning survey insights into action! Here's some examples of where recent community feedback through local consultation, engagement or Local Voices surveys has stimulated action.



**You want more funding and support for community groups** – last year we provided 7 Wickham community groups with over \$25,000 in funding through our Community Giving Grants. Our employees also contributed over 660 volunteer hours and \$6000 through the RioGivers program.



**You want better access to health services** – we know the importance and value of good access to health services, so we've partnered with the Panaceum Medical Group to support a mobile GP Clinic in Wickham, which currently operates three days per week.



**You want us to actively support local initiatives** – We're pleased to support the Wickham Walking Program, a program supporting students to get safely to after school activities.



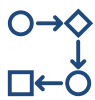
**You want more opportunities and support for young people** – we're pleased to support The Base Youth Centre, which provides a safe and welcoming space for young people aged 10 to 17 to connect and participate in recreational programs and activities. We're also working in partnership with the City of Karratha to fund the development of the new Wickham Pump track, which will commence construction soon.



**You want upgrades to recreation infrastructure** – We're supporting the upgrade of the Wickham netball and basketball courts to include a permanent shade cover, additional storage, a water fountain, new integrated lighting, drop-down basketball backboards, new netball posts, fencing and court improvements. We've also funded improvements to lighting/lux levels on the nearby playing fields.



**You want more children's services to support working families** – we've partnered with One Tree Community Services to attract and retain qualified staff, enabling access to quality education and care for 0 – 5 year olds. The service can support forty-six places, enabling more parents and carers to pursue employment opportunities while their children are in care.



**You want more support for local businesses** – we're proactively working to attract new vendors to vacant shops in the Wickham shopping centre, whilst also facilitating coordinated building relocations to activate more local businesses activity.



**You want us to support local employment opportunities** – We prioritise local businesses when allocating tenders and contracts which in turn delivers employment opportunities to local people.

We have also provided considerable in-kind support to the Bulujari Guma rail training program at Roebourne Regional Prison. This initiative enables participants to complete certified training and also integrates additional support services to help ensure a smoother transition into employment.



**You have concerns about housing availability** – We're investing \$100 million to support the Western Australian Government to build more than 500 homes for regional frontline government workers. The state's Government Regional Officer Housing (GROH) program will deliver new homes in Karratha, Wickham and Roebourne.



**You want Rio Tinto to contribute to community initiatives** – Roebourne PCYC safeSPACE program and Swan Districts youth programs consistently provide high quality, impactful services that deliver outcomes for the Roebourne community. Our partnership enables young people to participate in recreational, cultural and development activities in their own community with access to qualified youth workers.

## What we're doing with your feedback

We share these survey results and insights across our business to ensure we all have a clear understanding of the needs and priorities of Wickham, Roebourne and Point Samson residents.

Your feedback informs our planning, investment and decision-making and is highly valued, helping us prioritise where we need to make changes, increase support, reduce impacts, and build new partnerships to enhance benefits.

Your feedback, gathered through Local Voices surveys and other engagement programs, also helps shape our Social Impact Management Plans.

## How local community groups benefit

As a thank you for completing the 2025 survey, participants could nominate a Wickham community group of their choice to receive a cash donation through the Local Voices Rewards program.

Five not-for-profit community groups in Wickham shared \$1300 as a result of community participation in our 2025 survey.

## 2025 survey results and our 2026 survey

To view the 2025 survey results, participate in 2026 survey or to seek more information go to [www.voconiqlocalvoices.com/riotinto/pilbara](http://www.voconiqlocalvoices.com/riotinto/pilbara)

## Your feedback is always welcome

We welcome feedback from Wickham residents throughout the year. You can call or email our friendly Communities team at [communityfeedback@riotinto.com](mailto:communityfeedback@riotinto.com) P: 1800 992 77 (Option 4)